|  |  |
| --- | --- |
| **Participant Number:** | **Q4: Further Info** |
| 101 | Never call Floodline unless no other choice, don’t want to wait - click on link |
| 102 |  |
| 103 |  |
| 104 |  |
| 105 | Immediate answer due to emergency - would rather use link |
| 106 | Def not call helpline don’t like speaking to ppl on phone - would use link |
| 107 | Both - try to call and check URL - but would def call to be reassured and hear a human voice |
| 108 |  |
| 109 | Link |
| 110 |  |
| 111 |  |
| 112 | Use link if not make a call to find out where to go and then find information on what to do and further prepare |
| 113 |  |
| 114 |  |
| 115 | Immediacy of info - is the link info up to date, would rather speak to someone but would need to be quick and had current knowledge of the situation in the area - if couldn’t get through quickly would go online via link and then check social media |
| 116 |  |
| 117 | Click on link but also do own research |
| 118 |  |
| 119 |  |
| 120 |  |
| 121 | Most likely click on link, not call hotline as takes longer |
| 122 | Would use link unless it took a while to load - high no of users. Wouldn’t call the number. If heavy rain would look online. |
| 123 |  |
| 124 | Link would be easiest |
| 125 |  |
| 126 | Depends on internet access or data - may call 999 |
| 127 |  |
| 128 | Wouldn’t call due to slow answer, go online |
| 129 |  |
| 130 | Click on Link |
| 131 |  |