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|  | **Q4: Action** | **Q6: Further Info** | **Q7: Location** |

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| **PN:** |  |  |

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| 301 |  |  |  |
| 302 |  |  | postcodes and map |
| 303 |  |  |  |
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| 305 |  |  |  |
| 306 |  |  |  |
| 307 | get husband to check then call floodline not URL |  | in the area that I live in Sutton and east bransholme would be a good way to describe. Map availability10offline if possible without any internet connection |
| 308 | I experienced CB messages but I don’t know what I should do - would double check with EA maybe click link and see what others would do |  | Map |
| 309 |  |  |  |
| 310 |  |  |  |
| 311 | wouldn’t do much as I have not flooded before and words like potential would mean I wouldn’t believe it was relevant to me |  | postcodes would be best for long term residents |
| 312 | seek more info met office online if I trusted the message I would follow the link - look at EA |  |  |
| 313 | coordinating with others before taking action |  | postcodes mean nothing to me as I’m a foreign student screenshot with map would be better to click for more info would be better |
| 314 | click link if gov.uk and wouldn’t call would check location via google maps |  | like map with red yellow but important to communicate location clearly |
| 315 |  |  |  |
| 316 |  |  |  |
| 317 | would check if message was applicable to location would use link if gov and check with radio |  | if along a river this could be a very large area so give to and from landmarks. Visual map better not everyone will know that CB is localised |
| 318 |  |  |  |
| 319 | click URL and call parents |  |  |
| 320 | ring floodline number |  | Maps - is in a location how you could evacuate and how vulnerable are you - though the link rather than in message |
| 321 |  |  |  |
| 322 |  |  |  |
| 323 |  |  |  |
| 324 | check website met office and EA severity and timing if day before prepare if a couple of hours shift furniture or less get in car - gather information |  | N bank of Humber Est is meaningless better would be how far away from flood bank Hull is flat o floods move fast Mapp in yellow or red showing areas image embedded then zoom in via link |
| 325 | if someone is disabled or visually impaired would check link to see if area affected |  | local to Hull embedding an image would take up too much screen space so would better to post |

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| 330 |  |  |  |
| 331 | call friend to see if they got same message then call floodline. |  | loves postcodes! |
| 332 | check to see if the location is affecting me then call the floodline line would click the link if Gov.uk then would click but not on a bitly link |  | I would click on link Ok with postcode |