

Overview

Best Practice for Patient-centred Radiotherapy in Clinical Trials and Beyond—A National Multidisciplinary Consensus



H. Green ^{*†‡1}, R. Rieu ^{*†‡1}, F. Slevin ^{§1}, L. Ashmore [¶], H. Bulbeck ^{||}, P. Gkogkou ^{**},
S. Ingram ^{††}, C. Kelly ^{‡‡‡}, H. Probst ^{‡‡}, R. Shakir ^{§§}, T. Underwood ^{¶¶}, J. Wolfarth ^{||||},
M.J. Merchant ^{***}, N.G. Burnet ^{††‡2} on behalf of CTRad Working Group 4

^{*} Radiotherapy Department, Royal Marsden Hospital NHS Foundation Trust, UK

[†] Institute of Cancer Research, UK

[‡] Proton Centre, University College London Hospitals, UK

[§] Radiotherapy Department, University of Leeds, UK

[¶] Lancaster Medical School, Lancaster University, Lancaster, UK

^{||} Braintrust Charity, Isle of Wight, UK

^{**} Radiotherapy Department, Norfolk and Norwich University Hospital, UK

^{††} Physics Department, The Christie Foundation NHS Trust, Manchester, UK

^{‡‡} College of Health and Wellbeing, Sheffield Hallam University, Sheffield, UK

^{§§} Department of Oncology, Churchill Hospital, Oxford University Hospitals NHS Foundation Trust, Oxford, UK

^{¶¶} Radiotherapy Department, University College London, UK

^{||||} Cancer Research Advocates Forum (CRAF-UK), UK

^{***} Division of Cancer Sciences, Faculty of Biology, Medicine, and Health, University of Manchester, Manchester, UK

^{†††} Proton Centre, The Christie NHS Foundation Trust, Manchester, UK

^{‡‡‡} University of Hull, UK

Abstract

Aims: Patient-centred radiotherapy refers to an approach where patients' needs and preferences are prioritised. Guidelines for this personalised approach are lacking. We present a multidisciplinary national consensus with the aim to provide recommendations for best practice in patient-centred radiotherapy for both clinical trials and routine practice.

Materials and methods: A multidisciplinary working group was formed, comprising of healthcare professionals and patient advocates with lived experience of radiotherapy. Three interlinking themes were identified around patient-centred radiotherapy: information, decision-making, and outcomes. Scoping reviews were carried out for each theme, considering current challenges and recommendations for best practice. Recommendations were shaped through consultation with 12 patient advocates.

Results: There is a pressing need to better support patients prior to, during, and following radiotherapy. Radiotherapy-related patient information is often complex and challenging to understand. Information resources should be cocreated with patient advocates and individualised wherever possible, including for patients from under-served groups.

Shared decision-making (SDM) processes may enhance treatment satisfaction and reduce decision-regret, but these are not widely implemented. SDM requires prepared patients, trained teams, alongside adequate resources and should be offered as per patients' preferences.

Healthcare system data offer complementary information to clinical trials, with the potential to provide additional insight into long-term benefits and risks of radiotherapy within 'real-world' conditions. Patient-reported outcome measures may provide greater insight regarding toxicity and impact on quality of life and should be used in synergy with clinician-reported outcomes. Outcome measures should be collected in the long term, and results should be widely disseminated to both the public and professional communities. Equity of access to radiotherapy, clinical trials, and survivorship services is a priority.

Author for correspondence: H. Green, Radiotherapy Department, Royal Marsden Hospital NHS Foundation Trust, UK.

E-mail address: harshani.green@nhs.net (H. Green).

¹ Joint first authors.

² Chair.

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Conclusion: Patients rightly expect more from healthcare professionals, and it is important that the radiotherapy community recognises this and embraces changes which will enhance patient-centred care. Our recommendations aim to guide best practice for patient-centred radiotherapy.

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Key words: Clinical trials; healthcare system data; patient-centred; radiotherapy; shared decision-making

Introduction

Patients are the central focus of cancer care. Management of cancer has evolved dramatically in the last 20–30 years, with considerable technical advances in radiotherapy, surgery, and systemic anticancer therapies, and accompanied by substantial development in multimodality treatments and integration of multidisciplinary decision-making [1]. Over a similar timeframe, there has been a seismic shift in focus towards empowering patients to take an active role in decision-making. Contemporary discussions about cancer treatment often involve balancing treatment efficacy against potential for toxicities and negative impacts on health-related quality of life (HRQoL), and there remains much to learn to ensure patient-centred approaches to care are prioritised.

Patient-centred care (PCC) promotes a holistic approach that prioritises the needs, preferences, and values of individual patients [2,3]. Effective communication and fostering of collaborative and trusting relationships that support shared decision-making (SDM) are critical components for the successful delivery of PCC [4].

Radiotherapy is complex, and there is limited public understanding of its practicalities and potential benefits and risks [5]. This presents a challenge to effective delivery of radiotherapy PCC. In addition, inequalities in access to radiotherapy exist across the UK, especially for patients from under-served groups [6]. Radiotherapy centres typically provide a regional service, which may limit availability and access especially for highly specialised services such as for rare cancers or advanced radiotherapy techniques. Travel times to radiotherapy departments in England and Wales vary widely (see [Supplement A](#)). There is growing evidence that living further away from healthcare services, including radiotherapy, is associated with poorer outcomes, including reduced survival [7,8]. Additional disparities may result from differences in access to transportation, willingness to travel, ethical or cultural factors, employment factors and caring responsibilities, and the financial toxicity of treatment for individual patients [9,10].

Patient and public involvement and engagement (PPIE) describes a process of working with patients/members of the public to help to shape research and healthcare services [11]. Additional terms such as patient empowerment, participation, and activation have also emerged [12]. Furthermore, the concept of ‘knowledge mobilisation’ is now increasingly being adopted and refers to the merging of boundaries between knowledge producers

and users, incorporating insights from various stakeholders [13]. Examples of participatory design, or co-design, of trials and services, which emphasise cocreation ‘with, not for’ patients, have been increasingly adopted in health care [14].

A UK national multidisciplinary working group was convened, including patient advocates from Cancer Research Advocates Forum United Kingdom (CRAF-UK), previously National Cancer Research Institute (NCRI) Advocates Forum, with lived experience of cancer and radiotherapy to develop best-practice recommendations for patient-centred radiotherapy.

Methods

The working group was convened through an open application process, coordinated by the previously NCRI, National Clinical and Translational Radiotherapy Research Group (CTRad). Our working group contained 2 patient advocates, 3 medical physicists, 2 therapeutic radiographers, 6 clinical oncologists and 1 multidisciplinary researcher with health economics expertise across multiple centres in Manchester, London, Leeds, Lancaster, Hull, Sheffield, Oxford, and Norfolk. Two initial group discussions were held virtually (28/02/2023 and 23/05/2023) to characterise the key themes considered fundamental for patient-centred radiotherapy. The following themes were developed:

Theme 1. Patient-centred information

Theme 2. Patient-centred decision-making

Theme 3. Patient-centred outcome measures

For each theme, a scoping review was performed, and further refined through sub-group consultation. The current situation, challenges and potential best-practice recommendations were considered for each theme.

Draft recommendations were subsequently presented to 12 patients and patient advocates from the National Cancer Advocates Forum through a ‘Dragon’s Den-style’ virtual consultation on 26/01/2024. Demographics of individual patient advocates were not recorded but included a range of ages, genders, and cancer diagnoses. Engagement work to reach additional less well-represented groups was not carried out due to lack of resource. Ethical approval was obtained from Sheffield Hallam University on 29/11/2023 (Ethics Review ID: ER61126355). The meeting was funded by Science and Technology Facilities Council (Grant

number: ST/S005382/1). Feedback from the consultation was used to inform the final set of recommendations.

We present a summary of the challenges and opportunities, alongside a multidisciplinary-panel national consensus and set of recommendations, for best practice in patient-centred radiotherapy to guide both clinical trials and routine practice.

Theme 1: Patient-centred Information

What Challenges Exist to Effective Information Sharing in Radiotherapy?

Patients' baseline understanding about radiotherapy is often limited, and some patients may harbour misconceptions [15–17]. The volume of information provided regarding diagnosis and treatment may be overwhelming and challenging for patients to understand and retain [18]. Information resources may contain excessive medical or technical terminology [19]. This is likely to be magnified for patients from under-served groups, including, but not limited to, patients with educational disadvantage, auditory or visual disabilities, learning difficulties, limited English-speaking proficiency, or for patients with high symptom burden [18].

Workload pressures and resource constraints may act to limit the time healthcare professionals can spend with patients. There may also be variation between radiotherapy centres concerning what information is provided, who provides it, the format of information, and when in the treatment pathway it is given. In addition, patients and clinicians may place different emphases on the relative importance of particular aspects concerning treatment [20]. Certain topics, including sexual practices and sexual orientation, may not be discussed by clinicians and patients [21,22].

Written patient information, either in paper or in online form, is commonly used as a patient education tool and to supplement clinical consultations. However, typical health literacy rates among patients mean that radiotherapy-related written patient education materials are often too complex, which could limit patient understanding [23–25]. Multiple different sources of information are available, including dedicated information produced by individual radiotherapy centres as well as more generic information from charitable and research organisations [17]. It may be confusing to understand which is the most relevant and appropriate information to access. Patients also report information overload, often citing excessive information leaflets as unhelpful [26]. Videos enable subtitles for those with hearing difficulties and can be translated. Group radiotherapy seminars can also be helpful.

Challenges also exist around survivorship once patients have completed radiotherapy and are discharged from routine treatment follow-up. Increasing numbers of patients are experiencing long-term survival following radiotherapy, with unmet needs for information and

signposting to support patients regarding disease recurrence, late toxicity, and HRQoL [27–29].

What are the Potential Benefits From Effective Information Sharing?

Patients frequently experience anxiety following a cancer diagnosis [30]. Effective communication and support strategies, including provision of information about radiotherapy toxicities, can reduce patient anxiety [31]. Greater understanding of expected treatment outcomes, including anticipated toxicities, may help to frame patients' expectations [32]. Timely provision of information, education, and support may benefit both patients and radiotherapy services [33]. Well-informed patients are better prepared to effectively navigate their treatment pathway and may experience less distress, better HRQoL, and greater treatment satisfaction [34].

In addition, good-quality information can enhance self-care strategies. A previous qualitative study of patients undergoing radiotherapy reported that information provision appeared to give patients a sense of control and had a positive impact on ability to cope during treatment [35]. A feeling of preparedness for radiotherapy was highlighted as important. Crucial to this was timely delivery of information regarding treatment, a factor identified in other qualitative research into patient experience during radiotherapy [33,35]. Actively seeking treatment information may be a coping mechanism, as seen in younger patients with breast cancer [35]. This emphasises the important role that healthcare professionals can play in supporting patients to meet their own information needs. Fostering an environment where patients feel supported to ask questions ensures they benefit from focussed responses to their concerns. Recommendations for best practice are summarised in Table 1.

Treatment Summary Documents – an Example of Effective Information Sharing

Treatment summary documents contain a record of diagnosis and treatment. Ideally, these are populated iteratively along the treatment pathway and provide individualised information for patients prior to, during, and following radiotherapy. Treatment summaries can provide essential information and signposting for patients and clinicians, especially regarding disease recurrence, late toxicities, and HRQoL. In addition to addressing survivorship issues, treatment summaries can promote better communication and coordination of care between healthcare providers. Treatment summaries produced by the two UK national proton beam therapy (PBT) centres for patients discharged to local healthcare services post treatment were successfully developed following work done between key stakeholders [36]. Manually populating iterative, detailed treatment summary documents is time-consuming and challenging to implement widely in routine care. Digital technologies could be used to efficiently generate and

Table 1
Summary of multidisciplinary panel recommendations for best practice in patient-centred radiotherapy

Patient-centred information
Communication <ul style="list-style-type: none">• Individualise information wherever possible, according to prior knowledge, understanding, and information needs.• Use lay language and avoid excessively complex terminology. Be concise and limit use of multiple leaflets and resources.• Provide accurate information about treatment aims, outcomes, and side-effects.• Allow sufficient time to discuss diagnosis and treatment options and their implications.• Use a holistic approach to patient information and consider the wider psychosocial and lifestyle impacts of treatment.• Ensure translation services are available for patients with limited English-speaking proficiency.• Provide additional support for patients from under-served groups, including those with learning difficulties or auditory or visual disabilities.• Individualise radiotherapy side-effects information, for example, how skin reactions may differ depending on ethnic background and skin tone.
Supporting information <ul style="list-style-type: none">• Ensure each patient is aware of their named key worker and make it clear to patients how to contact them.• Provide supporting information using formats which are understandable and cocreated with patient advocates.• Consider what additional information patients might need, including the practicalities of attending for treatment.• Signpost other sources of support, such as Macmillan Cancer Support Centres, and other services, such as for financial and psychological support.• Consider providing an iterative treatment summary document, which provides key individualised information before, during, and after treatment for patients and General Practitioners (GPs), which can also be used to signpost during survivorship.
Patient-centred decision-making <ul style="list-style-type: none">• View SDM as an ongoing process before, during, and after treatment that can empower patients to be active participants in their care, improve treatment satisfaction, and reduce patient distress.• Discuss potential benefits and risks of different treatment approaches, check understanding, revisit complex topics, encourage questions, and allow appropriate time for reflection to inform decision-making.• Actively address patient ideas, concerns, and expectations, to inform the SDM processes—use power questions such as ‘what is most important to you?’• Offer SDM as per patients’ preferences. Implement validated SDM tools and provide access to SDM training for clinicians.
Patient-centred outcome measures <ul style="list-style-type: none">• Work collaboratively with patient and public involvement representatives when considering the design of radiotherapy services and clinical trials.• Address inequalities of access to clinical trials and encourage wider dissemination of the potential benefits of participating in research to healthcare professionals and the public.• Consider implementation of patient-reported toxicity and quality-of-life assessments, including as part of long-term follow-up following radiotherapy.• Develop national guidance for the standardisation and implementation of validated patient-reported outcome measure instruments.• Routinely collect longer-term clinically relevant efficacy and toxicity outcome data.• Address barriers to the standardised collection, integration, and analysis of multicentre real-world data.• Use healthcare system data to understand and tackle barriers where inequalities exist for under-served patient groups.

SDM, shared decision-making.

populate up-to-date individualised patient records [37]. Recommendations for content are available, but there remains variation in the routine adoption and information provided within treatment summaries across different centres [38]. Guidance for radiotherapy-related treatment summaries is shown in Figure 1.

Theme 2: Patient-centred Decision-Making

How are Decisions Made in Current Clinical Practice?

There is relatively little published literature about how decisions are made, or patients’ preferences for engaging in decision-making, about radiotherapy in current clinical practice. Decisions about radiotherapy occur within a variety of contexts, and even within the same context, each patient brings their own values, preferences, and life

experience. Individuals may have different priorities depending on whether, for example, intent of treatment is cure, disease modification, or symptom palliation. Willingness of patients to be involved in treatment decisions can also be influenced by the urgency of cancer treatment. There is no single approach that suits all decision-making about radiotherapy. SDM, a collaborative process that involves patients and clinicians working together to reach joint decisions about care, may support patients to make a decision that is right for them [39,40].

Opportunities and Challenges to Shared Decision-Making for Radiotherapy

Evidence suggests that patients in the UK do wish to be more involved in treatment decisions [39,41,42]. A collaborative approach, with prepared patients, would encourage both clinicians and patients to share insights, concerns, and

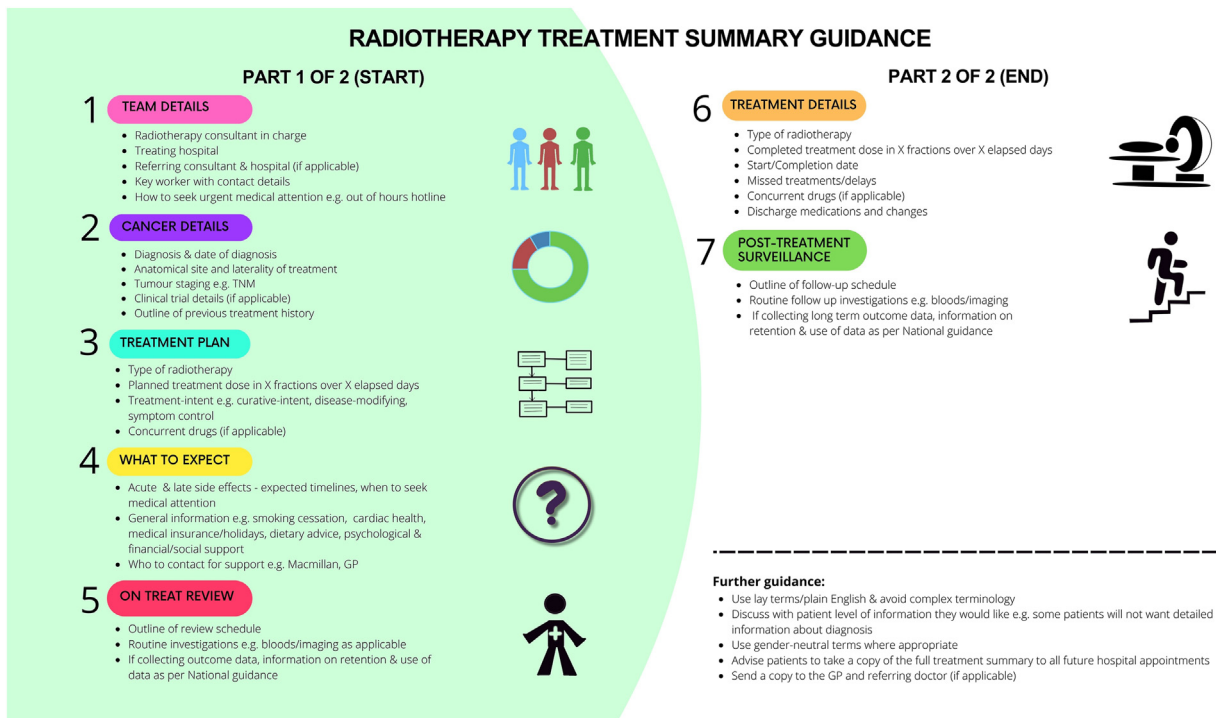


Fig 1. Example of a treatment summary document which ideally should be populated iteratively: Part 1 is for start of treatment, and Part 2 is for end of treatment (EOT). Digital technologies could be used to create a record specific to each individual patient, which could be used by the patient as well as by healthcare professionals (HCPs). The example is based on EOT summaries created by the UK National proton beam therapy service—the Christie Hospital and University College Hospital London. Image created using Canva Pro software Version 1.88.0. TNM: Tumour, Node, Metastasis, GP: General Practitioner.

decision-making responsibilities. To facilitate this, clinicians must understand individuals' needs, and tailor presentation of information accordingly. Presenting information in methodically segmented tiers, starting from basic concepts then building up detail alongside careful timing of information giving, could further empower patients to be involved in decision-making [14]. Information provided before consultation could facilitate more active engagement and decision-making.

Decision-making processes require patients to imagine their future state, including potential impacts from disease and/or treatments on HRQoL. A holistic approach is key to understand what matters to patients, their values, context, and appetite for risk. Patients are the expert on themselves; engaging them in SDM generates insights, shifts dynamics, and facilitates PCC.

SDM requires supportive systems, trained teams, and prepared patients. Opportunities should be provided for patients to be informed about treatment options and their practicalities, benefits, and risks. Adequate time is required to process well-presented information and engage in open conversations. Clinical equipoise is key, and various options should be described where available, inclusive of trials. Tools such as option grids, tailored talks, and peer support from others who have had a similar experience can help patients to be better informed and therefore more able to be

an active participant in treatment decisions. Importantly, simply focussing on SDM tools without an accompanying holistic approach could reduce patient-centredness, undermining its contribution to care [43].

SDM is not the same as giving patients the burden of responsibility for radiotherapy decisions. SDM should be interactional, an opportunity for healthcare professionals to share evidence for potential benefits and risks of radiotherapy and for individuals to weigh these up in the context of their own preferences. The 'right' treatment decision will depend on the individual. It is important for healthcare professionals to ask the powerful questions, such as "What is important to you?" and "What are you most struggling with?" Tools, including holistic needs' assessments, can help provide a voice for patients' needs, values, and preferences [40]. Without understanding these, it is difficult to ascertain their impact on that person's decision-making or, in fact, their preferences regarding involvement in decision-making and discussions about treatment [40].

There are barriers to integrating SDM into routine practice. These include patients' knowledge about radiotherapy, power-imbalance in doctor–patient relationships, and time pressures, perceived or real, in which decisions are made [44]. For healthcare professionals, time and resource constraints are a challenge, particularly as there is a 15% shortfall of Clinical Oncology consultants and an 8.9%

shortfall of therapeutic radiographers in England [45,46]. Difficulty identifying which validated tools to use may be another limiting factor [47].

Minimising Risk of Decision Regret

Decisions about radiotherapy, and other cancer treatments, often carry profound implications. Open channels of communication, whereby patients can voice uncertainties, seek clarifications, or simply talk through thought processes, play an instrumental role. Such engagement not only fosters a sense of trust but also solidifies the support framework that patients can lean on during radiotherapy [48,49]. Avoiding decision regret goes beyond just providing information; patients need to understand their options and potential consequences thoroughly. Time for reflection is essential, especially in contexts where the decision is whether to opt for radiotherapy or not [48,49]. Continuous dialogue, reassurance, and opportunities to revisit and discuss doubts are vital [48–50]. This can ensure decisions are not made hastily or under undue pressure but rather from a position of informed contemplation. Time taken to contemplate decisions does, however, need to be considered in the context that delays to radiotherapy can allow cancers to progress, potentially worsening outcomes post treatment [51–54]. SDM could also be supported through patient navigation, a promising strategy where trained volunteers or healthcare and social care professionals support people with cancer when moving through the healthcare system [55]. ‘Navigators’ aim to offer support, bridging hospital and community services, whilst providing companionship and continuity of care. This approach is being evaluated through various international programmes including EU Navigate, the Canadian initiative Navigation: Connecting, Advocating, Resourcing, Engaging (Nav-CARE) and within US Cancer Moonshot [55–57].

Theme 3: Patient-centred Outcome Measures

There is an ever-expanding range of outcome measures and data sources available to healthcare professionals and investigators, including clinical trial databases and healthcare system data (HSD). Randomised controlled trials (RCTs) remain the gold standard to evaluate new clinical management strategies, but there remain variations in access and engagement in trials across the UK. Evidence indicates that research-active organisations have better patient care outcomes, including reduced deaths and improved cancer survival outcomes [58–61]. Wider dissemination of information around clinical trials and education regarding potential benefits for participants and/or future patients is crucial. HSD are data collected outside of tightly controlled clinical trial environments and may be useful when RCTs are not feasible [61–64]. In addition, HSD can provide complementary data, with potential to provide insights into longer-term risks and benefits of radiotherapy and for patient groups less well represented within trial populations.

HSD have the potential to offer novel insights to personalise treatment discussions and decisions regarding radiotherapy, stratified by patient demographics, clinicopathological features, treatment, and outcome data [65]. These outcome data must include long-term tumour and toxicity outcomes to better understand the impacts of treatment on patients. However, challenges remain regarding standardised recording, curation, access, privacy, storage, interpretation, and utilisation of HSD. Recognising such limitations, adapting study design, and using RCT data synergistically where possible, will maximise clinically meaningful research outputs [66]. Potential advantages and disadvantages of RCT versus HSD, and the use of clinician-reported outcomes versus patient-reported outcomes, are summarised in Table 2.

Patient-Reported Outcome Measures

A narrow focus on clinician-reported data will fail to provide a nuanced perspective regarding the impact of a disease and its treatment on an individual patient. It is important to set about reframing the problem of measuring quality of life so that we are measuring the presence, rather than the absence, of health [67]. Data suggest that clinician-reported radiotherapy toxicities can under-report side-effects [68–70]. Patient-reported outcome measures (PROMs) may provide greater insight into the true burden of treatment-related toxicities including impact of these on HRQoL and are integral to understanding how radiotherapy impacts patients [67,71,72]. Aggregation of PROM-based data within/between institutions has potential to provide long-term insights into radiotherapy outcomes. PROMs are increasingly integrated into clinical trials but are not yet widely implemented in routine clinical practice [73,74]. Challenges to routine use of PROMs include uncertainties regarding the most appropriate instruments and their format, how to manage and promptly act on clinically important responses, and how to support engagement by patients from underserved groups. National guidance regarding use of PROMs for radiotherapy would support their implementation and facilitate long-term routine collection [75].

The Promise of HSD

HSD are any information collected outside a tightly controlled clinical trial environment and can be used synonymously with real-world evidence (RWE). HSD provide a unique perspective on cancer care, shifting from ideal conditions using fixed regimens and treatment schedules to real-world conditions. This arguably adds considerable value when sharing information with individual patients to inform decisions. Such studies are typically less resource- and cost-intensive than trials and may produce results which better reflect the wider population [76]. Furthermore, patient-wearable devices may contribute precise, real-time personal health tracking data over prolonged time periods [77,78] yet challenges remain as to how to best manage and utilise such data. Through prolonged follow-up programmes, HSD could facilitate deeper understanding of

Table 2

Potential advantages and disadvantages of randomised controlled trials (RCTs) versus healthcare systems data (HSD), and the use of clinician-reported outcomes versus patient-reported outcomes

	Data source		Types of data	
	Healthcare systems data	Trial data	Patient-reported outcomes	Clinician-reported outcomes
Examples	e.g., National Registry Datasets (e.g., Radiotherapy Data Set, RTDS)	e.g., RCTs	e.g., disease-specific, or overall quality-of-life questionnaires.	e.g., Common Terminology Criteria for Adverse Events (CTCAE) toxicity scores
Potential advantages	<ul style="list-style-type: none"> • Large sample size • Maximises representativeness (covers population) • Potential for longitudinal data • Can identify disparities in care, e.g., across different patient demographics/geographic locations • Efficient: less time and resource intense • Less of a financial burden • Permits analysis of rare cancers or subtypes • Databases are iterative and can adapt in good time and a low cost 	<ul style="list-style-type: none"> • Gold standard, allows causal determination • Minimisation of bias by randomisation \pm blinding (limits confounding factors, enhances internal validity) • Highly monitored protocol-based care, often with integrated quality assurance • Standardised data collection • Continuous, contemporary safety monitoring enables early detection of adverse/unexpected events 	<ul style="list-style-type: none"> • Patient-centred care—prioritise the patient's perspective, promotes shared decision-making • May identify patient unmet needs • Allows comprehensive assessment capturing symptoms, quality of life, functional status, and side-effects, useful for cost-effectiveness • Early symptom detection • Improves patient and medical team communication, supports personalisation of care 	<ul style="list-style-type: none"> • Standardised assessment guidelines, most objective • Commonly used, comparison (e.g., between trials/treatments) possible • Objective assessment of clinical parameters • Real-time monitoring
Potential disadvantages	<ul style="list-style-type: none"> • Knowledge of data, access, and costs is limited • Data access may lead to delay • Incomplete/missing data • Integrity and provenance: data quality may be affected by errors in coding or data entry. • Reporting variability—data collection practices/standards may vary across institutions. • Inconsistent definitions may limit ability to combine across registries. • Limited clinical details—e.g., lack of specific treatment protocols. • Temporal changes—changes in control over time or may not reflect current guidelines • Lack of randomisation—confounding variables affect validity of associations in research. • Limited ability to assess care quality, e.g., adherence to best practice. • Onward data sharing and confidentiality factors to be considered • Need for sustainable infrastructure. • Different registry databases across UK/devolved nations. 	<ul style="list-style-type: none"> • Limited generalisability due to strict inclusion and exclusion criteria • Limited sample size • Significant financial investment • Time- and resource-intensive; sensitive to evolution of standard of care treatment • Limited follow-up (e.g., due to costs) • May not be possible/feasible for some patient cohorts (e.g., rare tumours, where there are ethical concerns in randomisation, late effects). • Blinding challenges: often not possible/ethical to blind participants in RT trials—may introduce bias. • Interference from cross over from one treatment arm to another • Challenge to design with increasingly complex cancer pathways and personalisation of treatments. 	<ul style="list-style-type: none"> • There is no universal approach. There are many different PROM tools, and not all are validated. • Subjective nature—influenced by individual perceptions, bias, and emotional states. • Response bias: may be influenced by concerns about judgement or fear of impact on treatment. • Variability of reporting, especially over time. • Cultural and language barriers may exclude some patient groups • May lack clinical context: e.g., disease recurrence, comorbidities, other confounding factors. • Time- and resource-intensive (may extend clinic times) • Patient burden—can be burdensome on patients who already have physical and emotional challenges. May reduce compliance and data quality. 	<ul style="list-style-type: none"> • Limited patient perspective makes clinical interpretation more difficult (result may not have the same relevance for a patient). • Interobserver variability and bias (influence of experience, personal judgement, subjective impressions/influence of provider characteristics) • Limited information—may overlook important aspects of patient experience. • Resource-intensive • May not capture subtle changes in patient experience.

PROM, patient-reported outcome measure.

life-time treatment risks. Combined with routine use of person-centred processes and outcome measurements, better use of HSD could provide comprehensive, patient-centred, and up-to-date information [36]. Furthermore, it offers scope to adapt with rapidly evolving treatment landscapes in cancer care. Robust long-term outcome data could help to improve information and SDM through a feedback loop, as illustrated in [Figure 2](#).

HSD may shed light on inferior outcomes experienced by patients from under-served groups, which could be related to factors including age and comorbidity, engagement with screening and preventative health programmes, timely presentation with potential cancer symptoms, socioeconomic and educational disadvantage, and distance from specialist treatment services including radiotherapy [79,80].

Holistic data around wider impacts of radiotherapy are required and may inform the adoption of more convenient, tolerable treatment and follow-up processes (for example, virtual appointments). It is important to be mindful to minimise burden to patients in both clinical trial design and routine treatment pathways. PPIE is key, and it should aim to reach and encourage participation from those who are seldom heard to tackle wider disparities.

Practical and Technological Challenges of Radiotherapy-Related HSD Data

Specific radiotherapy HSD challenges include heterogeneity in treatment techniques, delivery platforms, dose-fractionation schedules, use of systemic therapies, and imaging and motion management strategies. HSD could enable evaluation of the impact of such variation; however, data aggregation and integration within and between centres remain a challenge. Radiotherapy-related data are heterogeneous and may be stored within multiple different systems, including electronic patient records and dedicated imaging, radiotherapy management, and treatment-planning systems.

There is an aspiration that data access should be improved, as set out by the findable, accessible, interoperable, and reusable (FAIR) principles and UK government strategy [81]. The technical, logistical, and regulatory governance around data access and data-sharing between institutions remains a barrier to effective data sharing. We must consider standardisation of data collection and its

curation and storage, so that it is accurate, timely, consistent, up-to-date, and accessible. Mapping standardised data stores is currently a significant challenge for individual institutions, given the expertise required to manage and maintain data quality. This needs to be balanced alongside robust data security processes. Several approaches to data management could address these barriers, including trusted research environments [82], synthetic data generation [83], and federated learning approaches [84]. Whichever approach is used, there is a pressing need to ensure that data collection and use is relevant to patients, placing a higher emphasis on quality-of-life and late toxicity outcomes. There are also increasing efforts to overcome these challenges to integrate HSD into clinical trials [85]. Exemplars of utilisation of HSD are shown in [Supplement B](#).

An additional challenge for rare cancers HSD is that the need to maintain anonymity can restrict the data which can be published regarding useful patient-, disease-, and treatment-related metrics, including geographic variation. The Get Data Out project addressed this challenge by publishing data for cohorts of approximately 100 patients, which enabled valuable data to be published whilst respecting patient confidentiality [86].

Conclusion

Patients rightly expect more from healthcare professionals, and it is important that the radiotherapy community recognises this and embraces changes which will enhance PCC. Patient information should be cocreated with patient advocates and simplified and individualised wherever possible, including for people from under-served groups. There is a need to better support patients prior to, during, and following radiotherapy. SDM should be offered as per patients' preferences and requires trained teams alongside prepared patients. HSD offer complementary information to clinical trials, with potential to provide insights into longer-term risks/benefits of radiotherapy and outcomes including for patient groups less well represented within trial populations.

PROMs may provide greater insight regarding radiotherapy toxicity and impact on HRQoL and should be used in synergy with clinician-reported outcomes. Outcome measures should be collected in the long term, and results should be widely disseminated to both the public and professional communities. This will enable a feedback loop to improve the information provided and better support decision-making. Equality of access to radiotherapy facilities, clinical trials, and survivorship services is a priority.

These recommendations are aimed to guide best practice of patient-centred radiotherapy, with the purpose of improving the care we provide to our patients. Some recommendations may be more challenging to implement than others, especially within busy clinical services. However, we must be aspirational in order to achieve more for our patients. The next steps are to work collaboratively with patients, clinical teams, relevant stakeholders, and policymakers to support realistic implementation of our recommendations.

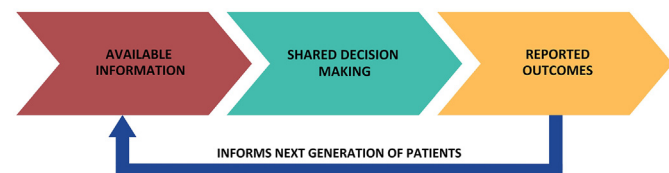


Fig 2. Feedback loop of patient-centred radiotherapy. Available information will drive ‘informed’ decision-making. Ensuring outcomes are reported in a meaningful manner to both patients and the scientific community allows continuous improvement of available information and better ‘informed’ decision-making for the next generation of patients. Image created using Canva Pro software Version 1.88.0.

Ethics

Ethical approval was obtained from Sheffield Hallam University on 29/11/2023 for the patient advocate workshop (Ethics Review ID: ER61126355).

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Author contribution

1. Guarantor of integrity of the entire study: NB.
2. Study concept and design: NB (Chair), MM (Deputy Chair), HG (Early Career Researcher Lead), JW, HB, HP, RR, and FS (patient advocate workshop), HG, RR, and FS (Joint first authors).
3. Literature research; Manuscript editing: HG, RR, FS, SI, HP, HB, PG, RS, CK, TU, LA, JW, MM, and NB.
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5. Manuscript preparation: HG, RR, FS, SI, CK, MM, and NB.
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Conflict of interest

The authors declare the following financial interests/personal relationships which may be considered as potential competing interests: Neil Burnet reports financial support was provided by Science and Technology Facilities Council. If there are other authors, they declare that they have no known competing financial interests or personal relationships that could have appeared to influence the work reported in this paper.

Data availability

Not applicable.

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Appendix A. Supplementary data

Supplementary data to this article can be found online at <https://doi.org/10.1016/j.clon.2024.103732>.

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